

NNDC AMBULANCE RESPONSE TIMES MONITORING – DATA REQUEST & ADVANCE QUESTIONS

Data Request:

- Ambulance response times data for category 1, 2, 3 and 4 calls from last two quarters for England, East of England, Norfolk aggregate, and specific post codes NR23, NR24, and NR25.
- Arrival to clear times of all hospitals in EEAST region from last two quarters for comparative analysis.

Advance Questions:

1. As a result of the move from CCG to ICB, what proposed changes can be expected if EEAST is commissioned at County level as opposed to the regional level?
2. What is the plan for RRVs in Norfolk beyond September 2022?
3. Can the ICB provide 10 actions/measures it is planning/implementing to make system-wide improvements in the healthcare system that will help improve ambulance response times in North Norfolk?
4. How does social care impact arrival to clear times at the NNUH and QEH-KL?
5. Can EEAST provide 5 steps/measures it is planning/implementing to help improve ambulance response times in North Norfolk?
6. Are CFRs recognised as being a valuable resource, embedded in rural communities, that could significantly remediate the adverse impact of poor rural response times and enhance the prospect of better patient outcomes?
7. Will more support be given to properly fund and maintain CFR services in areas where ambulance response times remain an issue?
8. To what extent are 'drop and go' or 'rapid release' measures being used at the NNUH and QEH-KL to improve ambulance availability and subsequent response times?